



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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#18
VT
3/9/04

In re application of:
Myers

Serial No.: 09/707,987

Filed: November 8, 2000

For: TELEPHONE BASED ACCESS
TO INSTANT MESSAGING

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Attorney Docket No. 27238.13
(11559STUS02U)

Customer No. 27683

Group Art Unit: 2645

Examiner: Gauthier, Gerald

RESPONSE

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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MAR 03 2004

Technology Center 2600

Dear Sir:

In response to the Final Office Action of October 24, 2003, and the Advisory Action of January 16, 2004, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims, which begins on page 2 of this paper.

Remarks/Arguments begin on page 6 of this paper.